

GRADUATION PARTY CARRY-OUT CATERING GUIDELINES

CONGRATULATIONS CLASS OF 2024

All Orders:

- Please order from our Carry-Out Catering Menus which can be found on our website: tomscountryplace.com/catering.
 - These menus are always up-to-date with our current menu offerings and pricing.
- No contracts or deposits are required or offered.
- We don't "hold" dates for carry-out catering. Please wait until you have an order ready to place before reaching out to us. Then we're happy to get you on our calendar. Orders can be placed up to 45 days in advance and must be placed with at least 7 day's advance notice.
- We do not offer tastings for carry-out catering. But we can offer recommendations for our top-selling items or menu options to fit the theme of your event.
- To place an order, you may order online (pick-up orders only) or call 440-934-4553 (pick-up or delivery).

Pick-Up Orders:

- We need all of your final order details at least 7 days in advance.
 - Our office hours are Tuesdays-Fridays 9am-5pm and Saturdays 9am-3pm.
 - Office hours are not kitchen hours, food can be picked up at other times.
 - Online orders can be placed 24/7 and must be placed 7-45 days in advance.
- Payment in full is due at the time of pick-up. Food will not be given until the order is paid for.
 - We accept cash, checks, and all major credit cards. We do not charge any additional fees for using a credit card.
 - Online orders are paid at the time of ordering with a credit card.
- Sunday orders require a \$1,000.00 minimum spend if our kitchen is not already scheduled to be open. (Please call for Sunday availability.) Friday & Saturday orders do not require a minimum spend.
- We rarely "sell out" of carry-out catering, however, during our busy summer wedding & event season, our culinary team may reach a maximum order capacity. We will not be able to accommodate last-minute orders or changes in these situations.

Delivery Orders:

- Delivery is subject to limited availability based on our staffing schedule.
 - On average, we can accommodate 1 delivery per hour, depending on the distance.
- Delivery orders require a \$1,000.00 minimum spend on Fridays, Saturdays, and Sundays. If your order totals less than \$1,000.00, you will need to pick up the food. Due to high order volume, we will not make any exceptions to this policy.
- We need your final order details at least 7 days in advance but we recommend ordering sooner to guarantee your preferred delivery time. Orders can be placed up to 45 days in advance.
 - Our office hours are Tuesdays-Fridays 9am-5pm and Saturdays 9am-3pm.
 - Office hours are not kitchen hours, food can be delivered at other times.
 - Online ordering is not available for deliveries, please call us to place your order.
- Payment in full is due at the time of delivery. Food will not be given until the order is paid for.
 - We accept cash in exact change and checks at the time of delivery.
 - If you want to pay by card, you must pre-pay. We do not charge any additional fees for using a credit card.
- Delivery fees vary based on location.
 - \$25.00 delivery fee anywhere in Avon, OH. The fee increases the further we need to travel.